

**Subject: RFP for Online Examinations with Remote Proctoring for NISM - Document reference no:  
NISM/ICT/RFP/02/2020-21**

Please refer to the discussions during the pre-bid meeting held on July 04, 2020 on the captioned subject.

Based on the discussions and queries of various bidders, the following additional information / clarifications are furnished below:

#	Reference	Original condition / query	Revised condition / item / query
<b>Notice Inviting Tender</b>			
1	5	The requirement of submission of EMD for companies registered as MSMEs may be waived off.	The companies /entities registered as MSMEs are exempted from submission of EMD. <b>A copy of valid MSME registration certificate is to be submitted for seeking exemption from EMD in Email 1</b>
<b>Volume II - Technical Bid</b>			
2	Annexure A (67)	Will certificates be issued by vendor system?	No. NISM will be issuing the certificates by using its own SYNC platform.
3	Annexure A (E)	Reports are to be available with how much delay?	All reports should be available in real-time.
4	Annexure A (27)	Requesting NISM to kindly confirm that all question types can be rendered as MCQ pattern except Subjective Questions.	The question body may be descriptive, rich-text, picture, etc., however, answers will be only in multiple-choice with one correct answer.
5	Annexure A (32)	It's assumed that for candidates having descriptive questions, the scorecard will not be displayed as its evaluation will be done manually. Kindly confirm.	As mentioned above, the question body may be descriptive, rich-text, picture, etc., however, answers will be only in multiple-choice with one correct answer. Further, Provisional Scorecard is to be displayed on screen immediately upon submission of exam by the candidate. Also, a suitable disclaimer to be displayed on the screen (disclaimer text to be provided by NISM). Further, final certificate will be issued by NISM.
6	Annexure A (52)	Requesting NISM to kindly confirm that the Report Builder shall be used to fetch Exam Related Reports only.	Yes. The Flexible Reports Builder is for Exams only. However, all other reports as mentioned in the bid documents are to be provided in the acceptable mutually agreed format.
7	Annexure A (30)	Multi-lingual Question Bank	It is envisaged to conduct exams in English language only.

8	Annexure A (B)	Mock Test	Please refer to Annexure A (61) regarding sample question paper. It is expected to provide a sample question paper consisting of 1 or 2 sample questions to familiarize the candidate with the examination system. However, a full-fledged Mock Test is not intended to be undertaken by the candidate, before actual exam. Further, the bidder should provide a video tutorial to familiarize candidates about the features of the system to facilitate candidates to take the exam easily. Changes in the video, if any, shall be made by the supplier to the satisfaction of NISM within the quoted price.
9	Annexure A (47)	We assume the language of the helpdesk in English & Hindi will suffice the requirement. Please confirm.	Yes. Helpdesk Support is required in English and Hindi languages only.
10	Annexure A (58)	Requesting NISM to kindly elaborate the additional technical features required.	Provision for PWD candidates will be taken care by NISM. This feature is outside the scope of this contract.
11	-	Since the documents would be scanned files, there are high chances that the file size may be larger than 15 MB. <i>[The email restrictions will not allow more than 15 MB to be attached with a single email].</i>	In case the documents size goes beyond the permissible email attachment limit, the bidder may split the documents into multiple password-protected zip files and send the same via multiple emails. For example, for technical bid, it should be named as : Email 3A, 3B and so on. Submission of documents via Google Drive or any other document sharing platforms is not permitted.

The bidders are requested to take note of the above for submission of their bids. All other terms and conditions mentioned in various documents (already uploaded in NISM website) will remain same.

**The scanned copy of the Addendum – 1 duly signed will be submitted along with technical bid as part of email 3. The bidder may please note that conditional offer, if any, will be summarily rejected.**

<b>Authorized Signatory</b>
<b>(Please place scanned signature)</b>
<b>Name:</b>
<b>Designation:</b>

\*\*\*\*\*